

# Powering ecommerce for regulated industries

Shopware is tailored to address the specific needs of regulated industries, solving key industry-specific challenges:

- Regulatory Compliance: Ensures adherence to industry regulations with features designed to support compliance requirements.
- Data Security: Provides robust security measures to protect sensitive data.
- Complex Workflow Management: Facilitates the management of complex workflows and approvals required in regulated environments.
- Seamless Integration: Integrates smoothly with existing systems, including ERP, CRM, and other specialized software, to ensure consistent data and efficient operations.
- Operational Efficiency: Flow Builder, Rule Builder, and Al Copilot automate tasks and optimize processes, reducing manual workloads and cutting operational costs.



# **Success Stories**

Join the ranks of leading brands in regulated industries who trust Shopware for their ecommerce needs:



#### The Northman: Gin producer

- Easy integration with third-party systems for age verification
- Shopware's Shopping Experiences enabled quick content implementation

Full case study



Go Gun: Gun distributer

Link to online store



Moze: D2C & wholesaler of hookahs & tobacco

- Increased admin efficiency with Shopware's dynamic product aroups
- Seamless integration of other systems for legal security

**Full case study** 



#### Sanicare: Online pharmacy

- Connected with existing systems required for pharmaceutical industry
- Utilized out-of-the-box features for enhanced Shopping experience

Full case study

More Shopware customers in regulated industries



















# **Analyst Recognition**

Shopware's excellence and innovation have been acknowledged by leading industry analysts:

FORRESTER®

Forrester Wave™ B2B Commerce

Recognized in B2B Wave



Paradigm B2B Combine

9 out of 12 medals

€IDC

**IDC MarketScapes** 

Recognized as a Major Player for B2B & B2C Digital Commerce

**Gartner** 

Gartner® Magic QuadrantTM for Digital Commerce

Recognized for 4 years; named Visionary in 2023

# **Unique Features for Merchants**

Discover the unique capabilities and features that make Shopware the go-to choice for merchants in regulated industries:

# **Digital Sales Room:**

Transform your sales process with a virtual sales room, providing a comprehensive and secure space for B2B transactions.

#### **Flow Builder:**

Design and automate workflows specific to regulated environments without coding.

# **AI Copilot:**

Enhance customer experiences with Al-driven insights and automation, tailored to the specific needs of regulated sectors.

#### **Composable Front Ends:**

Flexible, customizable front-end solutions to meet stringent regulatory requirements.

### **B2B Components:**

Specialized tools for B2B commerce, including compliance management, secure transactions, and age verification.

## **Rule Builder:**

Create custom rules to automate complex business processes and ensure compliance.

#### **Spatial Commerce:**

Integrate AR and VR for immersive and compliant shopping experiences, especially useful for detailed product demonstrations in the arms industry.

# **Technical Excellence**

Shopware 6, launched in 2019, brings the latest technology and architecture to offer unparalleled flexibility and performance for merchants:

- Flexibility: Use native features or composable capabilities from our partner ecosystem.
- Open Source: Available in three commercial plans.
- Deployment Options: PaaS, SaaS, or Self-Managed.
- Public Roadmap: 90% on-time delivery.
- Uptime: 99.995% with full public transparency.
- Developer Community: Over 300 System Integrators and 100,000 Shopware certified developers globally.

# **Pricing Strategy**

Our pricing strategy is designed to offer the best value across various aspects of ecommerce:

# **Best Value to Own:**

Enterprise capabilities on an SMB budget, priced around 25% less than competitors.

#### **Best Value to Extend:**

No vendor lock-ins, empowering merchants to negotiate the best rates with tech providers.

## **Best Value to Operate:**

No-code, low-code, and custom code options to fit your team's skills today and tomorrow.